

Brancher Antoine-Labelle
600, boul. Albiny-Paquette
Mont-Laurier (Québec) J9L 1L4

Subject: Drop cable installation for your residence - Brancher Antoine-Labelle project

Dear Sir, Madame,

The Antoine-Labelle MRC is proud to announce that properties in your area will soon be connected to the optical fibre network of the Brancher Antoine-Labelle project.

To be able to serve you, the MRC will have to install a drop cable between the optical fibre network and a fibre terminal box, which will be installed outside of your house (a grey box 15 cm x 15 cm). A technician will decide where the fibre terminal box will be installed. In most cases, it will be under your electricity meter (your house siding will not be pierced) and the drop cable will follow aerial electric cables.

Shortly, the drop cable connection will take place and it will be run by Telecon technicians. They will be identified as representatives of Brancher Antoine-Labelle project. During this procedure you don't need to be present and no access inside your house is required.

During the optical fibre network deployment, the cost of the drop cable connection is fully covered by the Brancher Antoine-Labelle project. Therefore, you will have **no fees** to pay for this installation and **no obligation** to subscribe to a service. Despite the above, you may refuse this installation now. However, if you decide to get the optic fibre drop cable installation after the deployment phase, it will no longer be covered by the Brancher Antoine-Labelle project and it will be at your expense. If you decide to refuse the optic fibre drop cable connection or for any questions in regards of the project, please call us at: 1.844.623.0600.

Once the optic fibre drop cable is installed, a door flyer will inform you of new services: high-speed Internet, landline phone and television. If you wish to enjoy them, please call CTAL (Coopérative de télécommunication d'Antoine-Labelle) to take an installation appointment and choose a plan. Nevertheless, **the services won't be in use until the connection between the optical fibre terminal box at your house and the data centre (POP – Point of Presence) is completed.** Once it is done, CTAL will only need to activate your services with no additional delay. Shall you have any questions about CTAL's services please call 1.833.623.2825.

Sincerely yours,

General manager,

M^e Mylène Mayer